



FAMILY | HONESTY | RESPECT



Saltshouse Haven Care Home



## Introducing We Care Group

We Care Group is an award-winning specialist care provider with a long-standing reputation for providing outstanding person-centred care across the North and Northwest of England. Our story is built upon a foundation of core values that weave through everything we do. Through our values of family, honesty and respect, we're committed to supporting our residents and their families, by delivering the highest standards of care, fostering a culture that actively encourages openness, transparency and compassion, supporting one another to achieve the best possible outcomes.

## About Saltshouse Haven

Saltshouse Haven Care Home provides long-term, short-term, respite and residential care for up to 150 number residents and is located just four and a half miles from Hull city centre.

Care is delivered by our team of highly qualified, professional, and long-serving care staff, who offer unparalleled, person-centred care and ensure that our residents are safe, happy, and feel comfortable in the home at all times.




“Everyone here  
is really nice  
and can’t ever do  
enough for me.”



# Accommodation & Facilities

Saltshouse Haven is made up of 5 separate units, all ground floor, single comfortable rooms with Alert Call System. Residents can bring their own furnishings to make their room feel as homely as possible. Each unit has a spacious lounge, encompassing a large open-plan dining area serving fresh home-cooked food and a conservatory overlooking our pleasant enclosed gardens with well-maintained lawns, flower beds, trees and seating area.

We provide personal laundry, hairdressing, and person-centred services for all residents and also have regular visits from an optician, dentist, and podiatrist. There is also ample parking for visitors.

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- **Comfortable rooms with TVs**
  - **Alert call system**
  - **En-suite bathrooms**
  - **Wheelchair access**



# Activities

We offer a wide range of activities that enable group involvement while meeting individual needs. The choice to participate in events and activities rests solely with each resident.

Every day is different, but activities include bingo, dominoes, reminiscence, arts and crafts, exercise classes, singalongs, race nights, pamper evenings, coffee mornings, and outings to local shops, markets, and local places of interest. We also enjoy visits from local entertainers, including choirs, singers, and groups.



## Why You Can Trust Us

How We Rate View our latest report at [www.cqc.org.uk](http://www.cqc.org.uk)



# Types of Care

## **Dementia and Residential Care**

Our home provides a comfortable, safe environment, and is built to promote independence, safety, security, and self-esteem. Our friendly team receives bespoke dementia training from provider dementia care specialists, to minimise distress, and improve the quality of life of residents.

## **Respite Care**

For those seeking extra care, either following a hospital stay, illness, or when regular care is unavailable, we offer respite care. This also allows you to see what life is like in our home and if it's that right place for you.

## **24- Hour Residential Care**

With 24-hour care, you or your loved ones will be supported by two carers who exchange shifts – one carer for the daytime and one at night. They respond to any urgent care needs and prevent accidents. You can be assured of the best care and enjoy a greater sense of security which may be a particular comfort if you live far away, or even in a different country, from your loved one.

## **Palliative Care**

Our team provides 24/7 palliative care to residents in a warm, compassionate, and serene environment. With personalised care plans designed to ensure comfort and dignity at the end of life, we are also here to support and guide families every step of the way.



“Thank you for taking care of our dad over the years. The care and compassion provided was exemplary.”



## Funding

During a resident's stay, we understand that financial circumstances may change; most often due to personal funds depleting below the threshold for self-funded care. If you become eligible for local authority funding and that funding does not fully cover our fees, please be assured we will work with you to find a sustainable and compassionate solution.

This may involve exploring a third-party top-up arrangement, the local authority agreeing to pay an enhanced rate, or considering a change of room that aligns with available funding. Our priority is always your comfort, dignity, and continuity of care.

We are committed to offering a long-term home. We will never ask a resident to leave solely because of a transition from private to local authority funding, provided a collaborative solution is being pursued.





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